



Office of Children
and Family Services

The DOMESTIC VIOLENCE Prevention Act



2020 Report to the Governor and Legislature

Kathy Hochul, Governor
Sheila J. Poole, Commissioner

TABLE OF CONTENTS

INTRODUCTION	3
I. 2020 ANNUAL REPORT STATISTICAL REQUIREMENT	4
CHARTS:	
➤ Program Admission	4
➤ Average Length of Stay	5
➤ Occupancy Rates	5
➤ Transitional Housing Admissions	5
II. FUNDING FOR APPROVED DOMESTIC VIOLENCE PROGRAMS	6
III. DOMESTIC VIOLENCE PROGRAM EVENTS	6
IV. ADDITIONAL INITIATIVES	6
V. OCFS-APPROVED AND LICENSED DV PROVIDERS BY COUNTY	8
➤ Per Diem Rates	
➤ Occupancy Rates	
➤ Length of Stay	

INTRODUCTION

The need for specialized supports for survivors of domestic violence (DV) and their children was officially recognized when New York State enacted the Domestic Violence Prevention Act in 1987. This law (Article 6-A, 459-a et. seq. of the New York State Social Services Law [SSL]) requires local departments of social services (LDSSs) to provide shelter and services to survivors of domestic violence and establishes mainstream funding mechanisms for these programs.

As a result of the Domestic Violence Prevention Act, the New York State Office of Children and Family Services (OCFS) promulgated regulations that:

- promote standards for the establishment and operation of residential and non-residential domestic violence programs; and
- establish LDSS responsibility for offering and providing domestic violence services, and for instituting financial and contractual arrangements with providers of domestic violence residential services.

These regulations (18 NYCRR Parts 408, 452-455, and 462) can be found on the OCFS website:

<http://ocfs.ny.gov/main/dv/regulations.asp>.

The Domestic Violence Prevention Act requires that an annual report be submitted to the governor and legislature regarding implementation of the Act. SSL§ 459-d specifies the information to be included in the report, as follows:

- The number of persons estimated to have been assisted in programs covered by this article
- The number of persons estimated to have been denied shelter and/or services
- The amount of public and private funds for approved programs by service type
- The amount of funds used for the administration and staffing of such programs
- The occupancy rate and length of stay by residential program
- The name and description of new programs developed by service type
- The name and description of programs in danger of closing that received funds and the status of such programs
- The name and description of programs that closed during the reporting year, and the reason for such closure
- The number of individuals who requested and received transitional services and the effect of providing such services to victims of domestic violence and their families
- The name and description of programs that received technical assistance and the effect of such assistance
- The name and description of programs that closed during the reporting year and the reason for such closure
- The number of individuals who requested and received transitional services and the effect of providing such services to victims of domestic violence and their families
- The name and description of programs that received technical assistance and the effect of such assistance
- A schedule showing the approved daily rates of reimbursement payable to residential programs for victims of domestic violence pursuant to section 131 of this chapter
- All such other matters as may be necessary to inform the governor and the legislature regarding the implementation and effectiveness of programs covered by this article

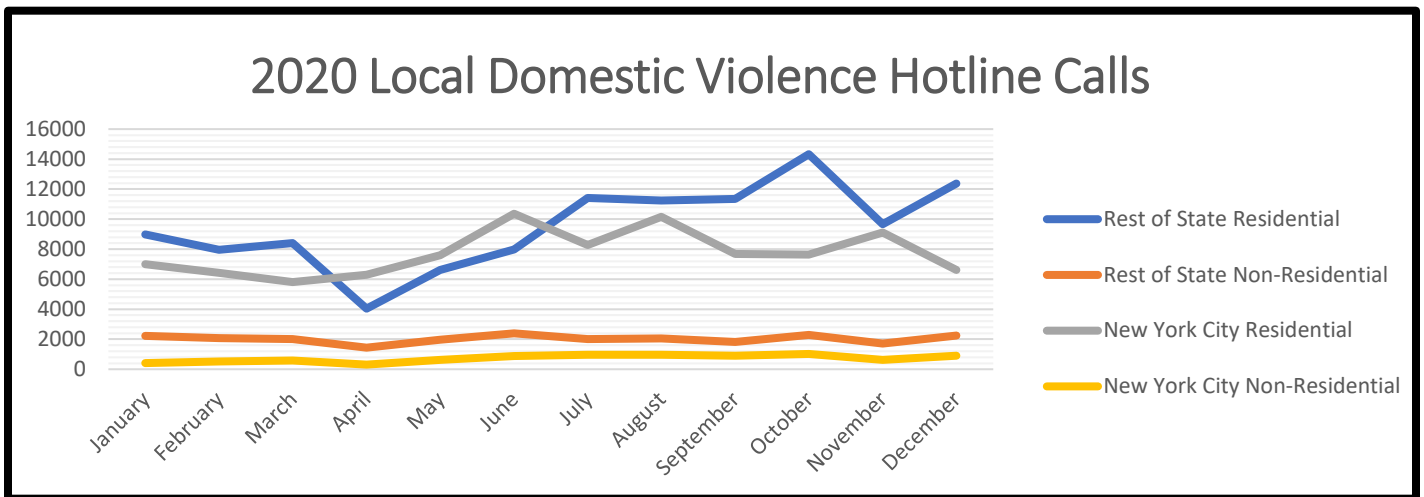
I. 2020 Annual Report Statistical Requirements¹

In response to the data requirements for preparing the *Domestic Violence Annual Report*, OCFS manages a web-based Domestic Violence Information System (DVIS), which addresses the required reporting elements under the purview of OCFS for both its state and federal annual reports. The system is accessible to all approved domestic violence providers in the state.

The following section of the report is the compilation of data for calendar year 2020 (reported as of February 17, 2021).

Summary of 2020 Domestic Violence Statistics:

- **252,535** crisis/hotline calls to individual providers across the state²
- **11,051** adults and children received residential domestic violence services
- **36,692** adults and children received non-residential domestic violence services
- **309** adults and children entered transitional housing for victims of domestic violence
- **9,439** children were denied shelter in domestic violence residential programs in 2020³
- **10,925** adults were denied shelter in domestic violence residential programs in 2020³



Program Admissions					
	Residential		Non-Residential		Transitional
	2020		2020		2020
Adults	5,294		32,672		133
Children	5,757		4,020		176
Total	11,051		36,692		309

¹ Some of the data presented was provided by the New York City Human Resources Administration.

² Combined total of hotline calls between local domestic hotline calls for the entire state (240,175) and the OPDV New York State Domestic Violence & Sexual Assault hotline (12,360). The graph provides a visual of hotline calls from individual local domestic violence agencies. Rest of State Residential represents agencies with residential program outside of New York City. Rest of State Non-Residential represents agencies that only provide non-residential services outside of New York City. New York City Residential represents the New York City-wide hotline for all residential programs within the city limits. New York City Non-Residential represents agencies that provide non-residential services only.

³ This count represents the number of times the request for shelter was declined. This could be due to the program being at capacity or the needs of the individual/family could not be adequately met by the program. Due to the confidential nature of DV service provision and the limitations that confidentiality places on data collection, the numbers likely reflect some duplicate counting as it is plausible the individual/family sought shelter services from more than one program.

Average Length of Stay⁴ - 2020 (in bed nights)		
New York City⁵		
Domestic Violence Shelters		116
Safe Dwellings		115
Rest of State		
Domestic Violence Mixed Occupancy Shelters ⁶		26
Domestic Violence Shelters		41
Safe Dwellings		34

Occupancy Rates⁷ - 2020 Formula used to calculate occupancy rates: Bed Nights Utilized ÷ (Licensed Capacity × Days in Year)		
New York City⁵		
Domestic Violence Shelters		83%
Safe Dwellings		87%
Rest of State		
Domestic Violence Mixed Occupancy Shelters		48%
Domestic Violence Shelters		74%
Safe Dwellings		39%

Transitional Housing Programs Admissions⁸

Agency	County	Total Bed Capacity	Admissions	
			Adult	Child
Brighter Tomorrows, Inc.	Suffolk	9	4	8
Grace Smith House, Inc.	Dutchess	26	2	4
Jewish Board of Family and Children's Services, Inc.	New York	56	18	26
Palladia, Inc.	New York	31	21	27
Safe Horizon, Inc.	New York	81	14	15
Sanctuary for Families, Inc.	New York	141	62	71
Urban Resource Institute	New York	117	12	25

⁴ Average length of stay is the mean of all stays in bed nights for each type of residential facility.

⁵ New York City does not have any residential programs that fall under the category of "Domestic Violence Mixed Occupancy Shelters."

⁶ Domestic Violence Mixed Occupancy Shelters can shelter up to 30 percent non-domestic violence victims. The numbers presented reflect only domestic violence victims sheltered and do not reflect overall occupancy or length of stay for the programs.

⁷ The data reflects a 10% decrease in the overall 2020 Occupancy Rates as compared to the 2019 Occupancy Rates as reflected in the *Domestic Violence Prevention Act 2019 Annual Report*. Anecdotal reports attribute this to the voluntary decrease in available to beds to allow for social distancing during the COVID-19 pandemic, and some victim's hesitancy to enter congregate settings during this time.

⁸ There may be additional transitional programs serving victims of domestic violence not accounted for in this report. OCFS does not license transitional housing. OCFS collects data only on transitional housing programs operated by OCFS-licensed residential domestic violence providers.

II. Funding for Approved Domestic Violence Programs

OCFS collects financial information as reported by all approved residential programs annually. These residential programs also report financial information from their non-residential programs. Due to the established time frames for the submission of cost reports, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report was reported by domestic violence providers for fiscal periods ending in 2019.

Total Residential and Non-residential Program Revenues (2019)			
	Residential Programs	Non-residential Programs⁹	All Programs
Government Revenue	\$135,135,282	\$83,195,668	\$218,330,950
Private Revenue	\$7,773,368	\$13,827,811	\$21,601,179
Total	\$142,908,650	\$97,023,479	\$239,932,129

III. Domestic Violence Program Events

Programs Opened/Closed in 2020

- Safe Horizon Inc. Lily House 81-bed transitional housing closed 10/31/2020.

Programs in Danger of Closing in 2020

- None known.

IV. Additional Initiatives

During 2020, OCFS was engaged in numerous activities to help prevent the spread of COVID-19 within residential domestic violence programs, to assist domestic violence providers to prepare and respond to the needs of survivors of domestic violence complicated by the pandemic, and to respond to suspected and/or confirmed cases of COVID-19 amongst survivors of domestic violence and/or staff in residential programs. These efforts would not have been possible without the collaborative efforts of OCFS, the Office for the Prevention of Domestic Violence (OPDV), New York City Human Resources Administration (HRA), Office of Temporary and Disability Assistance (OTDA), Office of Victim Services (OVS), the Division of Criminal Justice Service (DCJS), the New York State Coalition Against Domestic Violence (NYSCADV), and most importantly, domestic violence service providers.

In a series of Domestic Violence Regional Councils, co-facilitated by OCFS and OPDV, domestic violence providers initially reported a downturn in requests for services and hotline calls early in the pandemic. As

⁹ This financial information represents data for the 27 non-residential programs that are part of an agency that also provides residential services. There are 25 programs providing non-residential services that are not required to report financial information to OCFS, and therefore their financial information is not reported here.

summer began, hotline numbers began rising and programs articulated that survivors making outreach were reporting an increase in the severity of abuse. Additionally, although survivors have still been able to obtain orders of protection, the closure and slow reopening of local family and criminal courts has impacted the timeframes for the resolution of cases.

Domestic violence providers worked quickly to shift service delivery from providing in-person services to survivors to remote service delivery, via phone and/or virtual on-line platforms. The success of this transition included overcoming obstacles such as poor or inadequate access to internet services, lack of mobile technology (e.g. laptops, tablets, cell phones) for staff and/or survivors, and mastering on-line platforms that maintain confidentiality (e.g. doxy.me). To support this transition, OCFS secured \$1.5 million dollars in funding from OVS to make mobile advocacy grants available to all providers to support increased technological infrastructure and expansion of remote advocacy for survivors of domestic violence by purchasing mobile devices.

Additionally, OCFS received \$2 million dollars of Family Violence and Prevention Services Act (FVPSA) funds through the Coronavirus Aid Relief and Economic Security (CARES) Act, which was administered via non-competitive grants to domestic violence providers to prepare and respond to the needs of survivors of domestic violence complicated by the pandemic. Programs were permitted to use this funding flexibly to support survivors in their efforts to achieve housing stability and to find safety for themselves and their children.

Stay at home orders and eviction moratoriums limited the availability of safe, alternative housing during the pandemic. With the issuance of Executive Order 202.11, signed on March 27, 2020, Sections 131-u and 459(b) of the Social Services Law and related regulations limiting the duration and amount of reimbursement for the per diem rate were suspended. This has allowed OCFS to review and approve waivers for 22 shelters with survivors in need of continued stays past the 180-day statutory limit.

OCFS provided technical assistance through a variety of sources to all residential and non-residential domestic violence programs. Through its home and regional offices, OCFS provided on-site monitoring and technical assistance with program and policy development, as well as with licensing, financial and contract issues. OCFS often collaborates with staff from OTDA to assist with reimbursement and LDSS responsibility issues. OCFS contracts with OPDV to provide training and technical assistance to LDSSs and providers. OCFS also works with NYSCADV to provide technical assistance to domestic violence providers. The technical assistance has improved the quality of services, the documentation of program impacts, and the coordination among stakeholders.

On April 1, 2020, OCFS's domestic violence program regulations were adopted as final.

OCFS-Approved and Licensed Domestic Violence Service Providers by County

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
ALBANY				
Equinox, Inc 102 Hackett Blvd. Albany, NY 12209 Business Phone: (518)434-6135	DV Shelter	\$99.32	82.97%	35.30
	Non-Residential	NA	NA	NA
ALLEGANY				
ACCORD, Inc. P.O. Box 573 Belmont, NY 14813-0573 Business Phone: (585)268-7605	Safe Dwelling	\$97.12	22.54%	38.43
	Non-Residential	NA	NA	NA
BROOME				
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13761 Business Phone: (607)748-7453	DV Shelter	\$118.84	46.75%	15.83
	Non-Residential	NA	NA	NA
CATTARAUGUS				
Cattaraugus Community Action, Inc. (dba Connecting Communities in Action) 25 Jefferson Street Salamanca, NY 14779 Business Phone: (716)945-1041	Safe Dwelling	\$88.17	38.31%	27.74
	Non-Residential	NA	NA	NA
CAYUGA				
Cayuga/Seneca Community Action Agency, Inc. 89 York Street Auburn, NY 13021 Business Phone: (315)255-1703	Safe Dwelling	\$88.17	33.49%	36.43
	Non-Residential	NA	NA	NA
CHAUTAQUA				
Salvation Army of Jamestown, The P.O. Box 368 Jamestown, NY 14702-0368 Business Phone: (716)661-3894	DV Program	\$118.84	45.33%	23.50
	Non-Residential	NA	NA	NA
CHEMUNG				
Salvation Army of Elmira-Safehouse 414 Lake Street Elmira, NY 14902-0293 Business Phone: (607)732-0314	DV Shelter	\$115.48	77.38%	26.27
	Non-Residential	NA	NA	NA
CHENANGO				
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Non-Residential	NA	NA	NA
CLINTON				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$88.17	56.56%	31.93
	Non-Residential	NA	NA	NA
COLUMBIA				
Community Action of Greene County, Inc. 7856 Rte 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$118.84	45.48%	30.14
	Non-Residential	NA	NA	NA
CORTLAND				
YWCA of Cortland, New York Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone: (607)753-3639	Safe Dwelling	\$88.17	35.52%	36.40
	Non-Residential	NA	NA	NA
DELAWARE				
Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782- Business Phone: (607)746-1720	Safe Dwelling	\$88.17	13.48%	18.29
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
DUTCHESS				
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone: (845)452-1110	Non-Residential	NA	NA	NA
Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone: (845)471-3038	DV Shelter	\$108.96	82.14%	61.56
	Non-Residential	NA	NA	NA
House of Faith Ministry, Inc. (dba Hudson Valley House of Hope) P.O. Box 1326 Wappinger Falls, NY 12590 Business Phone: (845)765-0293	DV Shelter	\$115.48	40.89%	69
ERIE				
Child & Family Services of Erie County P.O. Box 451, Ellicott Station Buffalo, NY 14205 Business Phone: (716)884-6000	DV Shelter	\$93.05	88.88%	35.49
	Non-Residential	NA	NA	NA
Erie County District Attorney's Office 25 Delaware Avenue, 7th Floor Buffalo, NY 14202 Business Phone: (716)858-2424	Non-Residential	NA	NA	NA
Erie County Sheriff's Office One Sheriff's Drive Orchard Park, NY 14127 Business Phone: (716)667-5259	Non-Residential	NA	NA	NA
Family Justice Center of Erie County, Inc. 438 Main St., Suite 201 Buffalo, NY 14202 Business Phone: (716)558-5261	Non-Residential	NA	NA	NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201- Business Phone: (716)856-7110	Non-Residential	NA	NA	NA
Suicide Prevention & Crisis Services, Inc. 100 River Rock Drive Buffalo, NY 14207 Business Phone: (716)834-2310	Non-Residential	NA	NA	NA
ESSEX				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Non-Residential	NA	NA	NA
FRANKLIN				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$88.17	10.20%	12.45
	Non-Residential	NA	NA	NA
FULTON				
Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone: (518)725-4310	Safe Dwelling	\$97.12	36.92%	24.31
	Non-Residential	NA	NA	NA
GENESEE				
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone: (585)343-5808	Safe Dwelling	\$97.12	22.99%	72.93
	Non-Residential	NA	NA	NA
GREENE				
Community Action of Greene County, Inc. 7856 Rte 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$118.84	15.57%	27
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
HAMILTON				
Hamilton County Department of Social Services 139 White Birch Lane Indian Lake, NY 12842 Business Phone: (518)648-6131	Non-Residential	NA	NA	NA
HERKIMER				
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone: (315)894-1860	Safe Dwelling	\$97.12	14.60%	40.36
	Non-Residential	NA	NA	NA
JEFFERSON				
Victims Assistance Center of Jefferson County, Inc. 418 Washington Street Watertown, NY 13601 Business Phone: (315)782-1823	DV Program	\$118.84	15.18%	11.48
	Non-Residential	NA	NA	NA
LEWIS				
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367- Business Phone: (315)376-8202	Safe Dwelling	\$88.17	9.43%	13.76
	Non-Residential	NA	NA	NA
LIVINGSTON				
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone: (585)658-3940	DV Program	\$118.84	6.31%	36.40
	Non-Residential	NA	NA	NA
MADISON				
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Safe Dwelling	\$88.17	34.97%	29.10
	Non-Residential	NA	NA	NA
MONROE				
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618- Business Phone: (585)244-8400	Non-Residential	NA	NA	NA
	Willow Domestic Violence Center of Greater Rochester P.O. Box 39601 Rochester, NY 14604 Business Phone: (585)232-5200	DV Shelter	\$99.32	94.29%
Non-Residential		NA	NA	NA
MONTGOMERY				
Catholic Charities of Montgomery County 55 East Main Street, Suite 100 Johnstown, NY 12095 Business Phone: (518)842-3489	Safe Dwelling	\$97.12	59.78%	29.03
	Non-Residential	NA	NA	NA
NASSAU				
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone: (516)431-1135	Non-Residential	NA	NA	NA
	The Safe Center LI Inc. 15 Grumman Road West, Suite 1000 Bethpage, NY 11714 Business Phone: (516)465-4700	DV Shelter	\$118.84	71.33%
Non-Residential		NA	NA	NA
NEW YORK CITY				
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone: (718)739-6200	DV Shelter	\$134.67	61.58%	81.70
	Barrier Free Living, Inc. 270 East Second Street New York, NY 10009-7815 Business Phone: (212)677-6668	Non-Residential	NA	NA
City of New York Human Resources Administration 150 Greenwich St., 4 WTC, 43rd Floor New York, NY 10006 Business Phone: (212)331-4535	DV Shelter	\$0.00	48.92%	70.78

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
NEW YORK CITY (continued)				
Edwin Gould Services for Children & Families (aka Rising Ground) 151 Lawrence Street - Floor 5 Brooklyn, NY 11201-5240 Business Phone: (646)315-7633	Non-Residential	NA	NA	NA
Food First Family Project, Inc. 165 Conover Street Brooklyn, NY 11231 Business Phone: (718)287-2657	DV Shelter	\$104.06	95.72%	107.51
Freedom House for People with Disabilities, Inc. 270 East 2nd Street New York, NY 10009-7815 Business Phone: (212)677-6668	DV Shelter	\$104.06	91.80%	143.58
Good Shepherd Services 305 7th Avenue, 9th Floor New York, NY 10001 Business Phone: (718)788-6947	DV Shelter	\$128.46	76.11%	95.48
HELP Family Services Corporation 115 East 13th St. New York, NY 10003 Business Phone: (718)922-7980	DV Shelter	\$104.06	74.48%	111.03
	Non-Residential	NA	NA	NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone: (212)475-6400	DV Shelter	\$104.06	58.97%	99.50
Jewish Board of Family & Children's Services, Inc. 135 West 50th Street New York, NY 10020 Business Phone: (212)262-7655	DV Shelter	\$104.06	81.56%	145.41
	DV Shelter	\$104.06	78%	112.65
	Safe Dwelling	\$97.59	76.62%	125.94
New York Asian Women's Center, Inc. (dba Womankind) 32 Broadway, 10th Floor New York, NY 10004 Business Phone: (212)732-5230	DV Shelter	\$128.46	82.17%	140.64
	DV Shelter	\$128.46	93.92%	127.45
	Non-Residential	NA	NA	NA
New York City Gay & Lesbian Anti-Violence Project 116 Nassau St., 3rd Floor New York, NY 10038 Business Phone: (212)714-1184	Non-Residential	NA	NA	NA
Ohel Children's Home & Family Services 1268 East 14th St. Brooklyn, NY 11230 Business Phone: (718)851-6300	Safe Dwelling	\$97.59	74.25%	195.67
Palladia, Inc. (aka Services for the Underserved) 463 Seventh Ave. New York, NY 10018 Business Phone: (212)979-8800	DV Shelter	\$104.06	71.65%	133.36
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone: (212)577-7700	DV Shelter	\$104.06	80.76%	101.30
	DV Shelter	\$104.06	83.18%	131.98
	DV Shelter	\$104.06	89.20%	113.14
	DV Shelter	\$104.06	82.33%	105.65
	DV Shelter	\$104.06	84.84%	113.65
	DV Shelter	\$128.46	95.25%	134.42
	Safe Dwelling	\$97.59	96.98%	114.92
Sanctuary for Families, Inc. P.O. Box 1406, Wall Street Station New York, NY 10268-1406 Business Phone: (212)349-6009	DV Shelter	\$128.46	84.22%	111.77
	Safe Dwelling	\$97.59	77.29%	144.40
	Safe Dwelling	\$97.59	97.54%	88.40
	Safe Dwelling	\$97.59	88.15%	140.70
	Non-Residential	NA	NA	NA
Seamen's Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone: (718)447-7740	Non-Residential	NA	NA	NA
Urban Justice Center 350 Jay Street, 14th Floor Brooklyn, NY 11201 Business Phone: (718)875-9400	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
NEW YORK CITY (continued)				
Urban Resource Institute 75 Broad Street, Suite 505 New York, NY 10004 Business Phone: (646)588-0030	DV Shelter	\$104.06	99%	120.56
	DV Shelter	\$104.06	91.55%	136.05
	DV Shelter	\$104.06	87.51%	149.93
	DV Shelter	\$104.06	87.23%	104.69
	DV Shelter	\$104.06	94.38%	140.30
	DV Shelter	\$104.06	85.96%	121.79
	DV Shelter	\$104.06	96.69%	123.14
	DV Shelter	\$104.06	93.67%	130.50
	DV Shelter	\$110.27	87.49%	95.64
	DV Shelter	\$104.06	87.43%	145.47
Violence Intervention Program, Inc. P.O. Box 1161, Triborough Station New York, NY 10035 Business Phone: (212)410-9080	Safe Dwelling	\$97.59	80.05%	86.25
	Non-Residential	NA	NA	NA
Volunteers of America -- Greater New York, Inc. 135 West 50th St., 9th Floor New York, NY 10020-1201 Business Phone: (212)873-2600	DV Shelter	\$104.06	88.66%	123.73
	DV Shelter	\$104.06	89%	125.23
	DV Shelter	\$110.27	82.07%	98.02
	Safe Dwelling	\$97.59	81.28%	129.53
NIAGARA				
Pinnacle Community Services Inc. 1522 Main Street Niagara Falls, NY 14305 Business Phone: (716)285-6984	DV Program	\$118.84	46.78%	31.10
	Non-Residential	NA	NA	NA
YWCA of the Niagara Frontier, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone: (716)433-6714	Safe Dwelling	\$97.12	26.96%	16.77
	Non-Residential	NA	NA	NA
ONEIDA				
YWCA of the Mohawk Valley 7 Rutger Park Utica, NY 13501 Business Phone: (315)732-2159	DV Program	\$118.84	40.49%	24.43
	Safe Dwelling	\$97.12	24.73%	24.80
	Non-Residential	NA	NA	NA
ONONDAGA				
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone: (315)475-1688	Non-Residential	NA	NA	NA
	Non-Residential	NA	NA	NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204- Business Phone: (315)475-6153	Non-Residential	NA	NA	NA
	Non-Residential	NA	NA	NA
Vera House, Inc. 723 James St. Syracuse, NY 13203 Business Phone: (315)425-0818	DV Program	\$99.32	85.99%	35.40
	Safe Dwelling	\$97.12	71.31%	38.50
	Non-Residential	NA	NA	NA
ONTARIO				
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315)789-2613	Non-Residential	NA	NA	NA
ORANGE				
Fearless! Hudson Valley Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	DV Shelter	\$118.84	65.53%	69.47
	Non-Residential	NA	NA	NA
ORLEANS				
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone: (585)589-3159	Non-Residential	NA	NA	NA
	Non-Residential	NA	NA	NA
PathStone Corporation 400 East Avenue Rochester, NY 14607 Business Phone: (585)340-3300	Safe Dwelling	\$97.12	40.29%	37.18

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
OSWEGO				
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone: (315)342-1544	DV Program	\$118.84	42.21%	26.14
	Non-Residential	NA	NA	NA
OTSEGO				
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone: (607)433-8038	Safe Dwelling	\$97.12	37.92%	41.41
	Non-Residential	NA	NA	NA
PUTNAM				
Putnam/Northern Westchester Women's Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone: (845)628-9284	DV Shelter	\$118.84	75.32%	116.58
	Non-Residential	NA	NA	NA
RENSSELAER				
Unity House of Troy, Inc. 504 Broadway Troy, NY 12180 Business Phone: (518)274-2607	DV Shelter	\$102.92	89.97%	42.46
	Non-Residential	NA	NA	NA
ROCKLAND				
Center for Safety and Change, Inc. 9 Johnsons Lane New City, NY 10956 Business Phone: (845)634-3391	DV Shelter	\$118.84	57.43%	66.90
	Non-Residential	NA	NA	NA
SARATOGA				
Domestic Violence and Rape Crisis Services of Saratoga County (dba Wellspring) 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone: (518)583-0280	Safe Dwelling	\$97.12	69.28%	35.22
	Non-Residential	NA	NA	NA
Mechanicville Area Community Services Center P.O. Box 30 Mechanicville, NY 12118 Business Phone: (518)664-8322	Non-Residential	NA	NA	NA
SCHENECTADY				
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone: (518)374-3394	DV Shelter	\$118.84	85.33%	29.70
	Non-Residential	NA	NA	NA
SCHOHARIE				
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone: (518)234-3581	Safe Dwelling	\$97.12	46.66%	29.46
	Non-Residential	NA	NA	NA
SCHUYLER				
Catholic Charities of Chemung/Schuyler 105 Ninth St., Unit 20 Watkins Glen, NY 14891- Business Phone: (607)535-2050	Non-Residential	NA	NA	NA
SENECA				
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone: (315)568-6859	Non-Residential	NA	NA	NA
ST. LAWRENCE				
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617- Business Phone: (315)379-9845	Safe Dwelling	\$88.17	49.76%	34.06
	Safe Home Network	\$39.29	0%	0
	Non-Residential	NA	NA	NA
STEBEN				
Steuben Churchpeople Against Poverty, Inc. (dba Arbor Development) P.O. Box 31 Bath, NY 14810-0031 Business Phone: (607)776-7664	DV Program	\$118.84	50.27%	27.82
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
SUFFOLK				
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone: (631)395-3116	DV Program	\$118.84	71.96%	30.80
	Non-Residential	NA	NA	NA
L.I. Against Domestic Violence 320 Carleton Ave. Suite 8000 Central Islip, NY 11722 Business Phone: (631)666-7181	DV Shelter	\$118.84	77.49%	33
	Non-Residential	NA	NA	NA
Retreat, Inc. 13 Good Friend Drive East Hampton, NY 11937- Business Phone: (631)329-4398	DV Shelter	\$118.84	62.08%	67.38
	Non-Residential	NA	NA	NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 428 Holbrook, NY 11741 Business Phone: (631)360-3730	Non-Residential	NA	NA	NA
SULLIVAN				
Fearless! Hudson Valley Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	Non-Residential	NA	NA	NA
TIOGA				
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone: (607)687-6887	Safe Dwelling	\$88.17	61.11%	65.30
	Safe Home Network	\$39.29	0%	0
	Non-Residential	NA	NA	NA
	Non-Residential	NA	NA	NA
TOMPKINS				
Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone: (607)277-3203	Safe Dwelling	\$97.12	51.70%	28.69
	Non-Residential	NA	NA	NA
ULSTER				
Family of Woodstock, Inc. P.O. Box 3516 Kingston, NY 12402 Business Phone: (845)679-2485	DV Shelter	\$118.84	63.68%	130
	Non-Residential	NA	NA	NA
WARREN/WASHINGTON				
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone: (518)793-9496	Safe Dwelling	\$97.12	47.09%	48.36
	Non-Residential	NA	NA	NA
WAYNE				
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513- Business Phone: (315)331-1171	Safe Dwelling	\$88.17	46%	26.47
	Safe Dwelling	\$88.17	46.17%	30.69
	Non-Residential	NA	NA	NA
WESTCHESTER				
Hope's Door, Inc. 50 Broadway, Suite 01 Hawthorne, NY 10532 Business Phone: (914)747-0828	DV Shelter	\$118.84	57.46%	57.33
	Non-Residential	NA	NA	NA
My Sisters' Place, Inc. 3 Barker Avenue, 5th Floor White Plains, NY 10601 Business Phone: (914)683-1333	DV Shelter	\$118.84	82.01%	92.34
	Non-Residential	NA	NA	NA
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone: (914)995-5972	Non-Residential	NA	NA	NA
WYOMING				
Planned Parenthood of Central and Western New York Inc. P.O. Box 416 Warsaw, NY 14569 Business Phone: (585)786-5450	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
YATES				
Safe Harbors of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone: (315)536-9654	Non-Residential	NA	NA	NA

**For further information about this report or its contents, contact:
Marie Limbach, OCFS Bureau of Domestic Violence Prevention and Victim Support
Supervisor (518) 473-8267**

**For a listing of New York State-approved domestic violence service providers
by county, visit the OCFS website at:**

**[Approved Domestic Violence Service Providers | Domestic Violence Prevention | OCFS
\(ny.gov\)](#)**

**New York State Domestic Violence/Sexual Assault Hotline: 1-800-942-6906
(English/Español/Multi-language)**

Or Text: 844-997-2121

Deaf or Hard of Hearing: 711

Live Chat: [Survivors & Victims | Office for the Prevention of Domestic Violence \(ny.gov\)](#)

New York State Prevention and Parent Help Line: 1-800-342-7472

