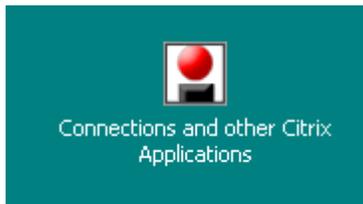


## **Installing PNAgent From OCFSShare (version 8.00.24737)**

- ❑ Log into the PC you are installing the PNAgent on
- ❑ Go to Start->Settings->Control Panel, and choose “Add/Remove Programs”  
When in the “Add/Remove Programs” window, find the old version of the Citrix client and remove it from you PC (it will either be Citrix ICA Client or Citrix Web Client).
- ❑ Connect to the following share: \\fnpcfs0a1abv\ocfsshare. Go into the CitrixPNAgent folder (Click Start-> Run and type the share in the text box).

**\*\*NOTE\*\*:** If you are an NIS site, use the following share:  
**\\172.16.102.83\ocfsshare. Go into the CitrixPNAgent folder. (Click Start -> Run and type the share in the text box).**

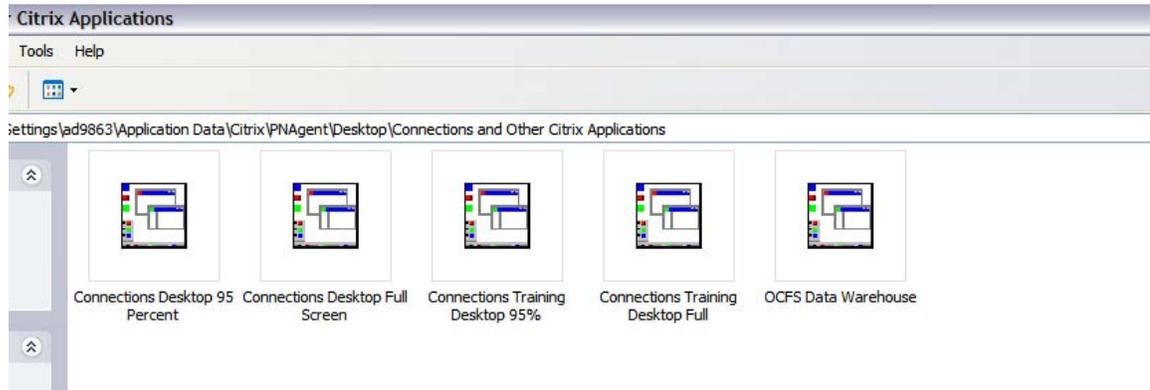
- ❑ Select both icons, right click them, and select copy. Then go to your desktop and right click, and paste the icons to your desktop.
- ❑ Once the icons are on your desktop, double click the Citrix.exe and it will start automatically and install the PN Agent with the correct configuration.
- ❑ You will see a command prompt as well as a Windows Installer window. Once these disappear from the screen, reboot the PC.
- ❑ When the PC comes up, log into your PC with your NT ID and wait for the machine to go though its start up.
- ❑ You should see a new icon for Citrix named **CONNECTIONS and all other Citrix Applications** on your desktop (seen below).



**\*\*NOTE\*\*:** You will notice the same Citrix icon in the system tray (bottom r right hand corner).



- ❑ In order to log into CONNECTIONS, double click the **Connections and Other Citrix Applications** on your desktop, which will give you the following folder.



- ❑ Once in this folder, double click either “Connections Desktop 95 Percent” or “Connections Desktop Full Screen”, which will bring you to your CONNECTIONS session.

**If users are experiencing any issues installing or using the PN Agent, please contact the NYS OFT Enterprise Help Desk (1-800-NYS-1323).**

## ***Installing PNAgent with Autorun CD (version 8.00.24737)***

**\*\*NOTE\*\*:** Users will only need to use the Autorun CD to install the PNAgent if they cannot reach the OCFS Share.

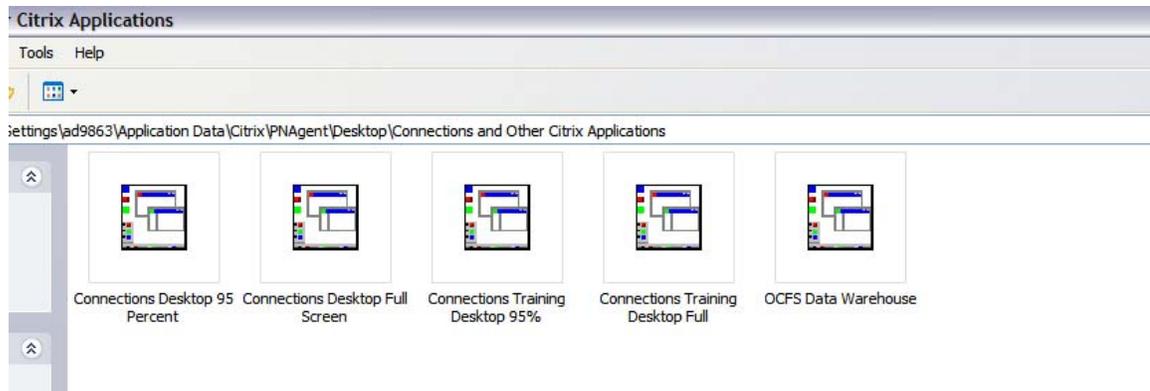
- ❑ Log into the PC you are installing the PNAgent on
- ❑ Go to Start->Settings->Control Panel, and choose “Add/Remove Programs”  
When in the “Add/Remove Programs” window, find the old version of the Citrix client and remove it from you PC (it will either be Citrix ICA Client or Citrix Web Client).
- ❑ Place the CD into the CD-Rom drive.
- ❑ The CD will start automatically and install the PNAgent with the correct configuration.
- ❑ You will see a command prompt as well as a Windows Installer window. Once both windows disappear from the screen, reboot the PC.
- ❑ When the PC comes up, log into your PC with your NT ID and wait for the machine to go through its start up.
- ❑ You should see a new icon for Citrix named **CONNECTIONS and all other Citrix Applications** on your desktop (seen below).



**\*\*NOTE\*\*:** You will notice the same Citrix icon in the system tray (bottom right hand corner).



- ❑ In order to log into CONNECTIONS, double click the **Connections and Other Citrix Applications** on your desktop, which will give you the following folder.



- Once in this folder, double click either “Connections Desktop 95 Percent” or “Connections Desktop Full Screen”, which will bring you to your CONNECTIONS session.

**If users are experiencing any issues installing or using the PN Agent, please contact the NYS OFT Enterprise Help Desk (1-800-NYS-1323).**